



The Swiss patient record for institutions and medical practices

Care without barriers. Protect without compromise.

Helvyca Ltd liab Co
IDE CHE-411.866.170
1700 Fribourg, Switzerland

The essentials

What it is	A Swiss electronic health record that opens in a browser. No server to buy, nothing to install.
Who it's for	Collective accommodation centres under federal or cantonal mandate, residential homes, care institutions, medical practices and correctional institutions.
What it costs	A monthly subscription per organisation, including hosting, backups, updates and support. A written offer before any commitment.
How long it takes	A pilot on a defined scope, with training to match, then a gradual extension to the whole organisation. The duration and scope of the pilot are set to suit your needs.
What is provided	Data hosted and processed in Switzerland, a 99.5% availability target written into the contract, an audit log protected against modification, data exportable in open formats at any time.
The next step	A 30-minute demonstration on fictitious data, on your premises or by video call.

Features

Patient record Identity, allergies, treatments and documents on one unified timeline, found in seconds.	Care documentation Care journal, vital signs, wound monitoring on a body chart, vaccinations and screenings, with automated reminders.	Medication From prescription to dispensing, with structured treatments, a full history and visual alerts.
Calendar and appointments Per person and per site, with reminders and export to your calendars.	Documents and reports Attachments from a computer or straight from a phone, filed in the right place in the record. Archivable PDF reports and official forms pre-filled with data from the record.	Transfers and families A transfer takes one action: the record follows the person from one site or facility to the next, in full, and the handover stays in the audit log. Members of the same family are attached automatically to the same file, without retyping, and stay visible without ever mixing data.
Contact directory Your correspondents, physicians and other health professionals, imported from the public registers.	Overview Dashboard and statistics in real time, five alert types, delays visible at a glance: what needs your attention comes first.	TARDOC billing From consultation to invoice: checks as you type, amounts in francs, diagnoses taken from the federal source.
Laboratory Structured results with reference values, manual entry always possible, export in a standard format.	Voice dictation The voice never leaves Switzerland and the audio is never stored. You dictate your notes, never the patient.	

Full details at helvyca.ch/en

Product sheet · Document issued on 14.09.2026

Compliance and security

01 Data protection (FADP)

Designed along FADP principles: documented impact assessment, template data processing agreement, configurable retention periods.

02 Interoperability (FHIR R4)

FHIR R4 API validated with the official HL7 validator: 0 errors across 18 resources, best-practice recommendations named in the report. A technical foundation for future exchanges, notably with the electronic patient record (EPR).

03 Traceability (20 years)

Medical log kept for 20 years, sign-in log for a configurable period. Protected at database level: no application account, super administrator included, can rewrite or delete an entry before its retention date.

04 Backups (15 min)

An encrypted backup every 15 minutes, following a 3-2-1 strategy with an off-site copy locked for 30 days. Documented and tested restore procedure.

05 Languages (FR DE IT EN)

Designed for the whole of Switzerland: French, German and Italian, plus English for staff more at ease in an international language. Everyone works in their own language.

06 Archiving (PDF/A)

PDF/A-1b reports validated with veraPDF, check of 10 September 2026: compliant, 0 failures. Modular export, section by section.

Two-factor authentication

Every account is protected by a second factor. Login attempts are limited, sessions are capped, and inactive sessions expire automatically.

Encryption

Data encrypted in transit and at rest. Clinical notes, the ones that say the most, are encrypted in the database, as are sensitive identifiers.

Nine security reviews

Security reviews and penetration tests run in-house throughout development, each documented and replayed after remediation. A penetration test by an independent provider is in preparation. Reports available under a confidentiality agreement.

Swiss hosting

Production data hosted exclusively in Switzerland, in ISO 27001 certified datacentres. The name of the host and the data processing agreement are in the compliance file, provided on request.

Segregation and access rights

Precise roles: each person only sees the people in their care, and the medical service stays separate from the rest of the facility. Each organisation and each site stays separate from the others, right down to the audit log. A site outside the scope is refused, not hidden.

Reversibility

Every record exports as a PDF with its attachments, and the FHIR R4 API makes the structured data readable by another system. Open, documented formats, no proprietary format, nothing held back. A complete extract of the database is available on request, at any time and free of charge.

Roll-out

1 Scoping

On-site visit, mapping of current flows (binders, spreadsheets, phone), then a written offer with scope and timeline.

2 Pilot

Defined scope, real data, training to match, measured results. The duration is set with you, according to the project.

3 Roll-out

Gradual extension to the whole organisation, training for the teams site by site. Migration of existing data can be offered separately, depending on its volume, its format and the migration needed.

4 Operations

Monitoring, verified backups, security updates. An e-mail in the language of your choice is enough; if it is urgent, by phone. Everything is included in the subscription.

Contact

Helvyca Ltd liab Co 1700 Fribourg, Switzerland · admin@helvyca.ch · +41 76 410 74 93

Request a demo A demonstration on fictitious data, on your premises or by video call. We reply within one working day.

Transparency and compliance

The compliance file, the technical documentation and the supporting evidence are available on request and at helvyca.ch.